

**ANIMATION & VFX
ALLIANCE OF BC**

COVID-19 RETURN TO STUDIO GUIDE

**Anim&
Vfx
Alliance**

OF
**BRITISH
COLUMBIA**

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The Animation and VFX Alliance of BC is committed to re-opening safe and resilient studios, actively contributing to a COVID-19 safe BC community

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**THE ALLIANCE'S TOP
PRIORITY WILL
CONTINUE TO BE
THE WELL-BEING OF
ITS PEOPLE,
WORKING IN THE
ANIMATION & VFX
INDUSTRY IN BC**

INTRODUCTION

Preparing for business resumption amid a global pandemic is a complex challenge involving a multitude of stakeholders and situational factors that change by the day.

The purpose of this guide is to provide the information and resources that can be tailored by each animation and visual effects studio in BC to support a safe return to the workplace.

OBJECTIVES

Re-entry of the workforce to our studios will be a gradual process and will align with government directives and guidelines. A significant percentage of employees may continue to work from home ("WFH") as the situation evolves and until it further stabilizes.

Throughout the process of moving back to working from the studio ("WFS"), our industry's top priority will continue to be the well-being of its people—to include ensuring their physical, mental, and emotional needs are met to the extent possible.

GUIDING PRINCIPLES

Safety First

Our most important goal is to provide a safe and healthy workplace for our employees and in turn the industry and community. We will continue to closely monitor and follow governmental policies and WorkSafeBC guidelines, to ensure our studios provide for the safety, security, health and well-being of all employees.

Collaborative

As an industry we recognize that we are all in this together, and will continue to be united, collaborating and supporting each other as we maintain a positive contribution to BC's creative arts and economy.

Responsive to changing requirements

A phased approach to full occupancy is expected. We recognize that fully formed public policies for returning to work are constantly being developed and changed and our measures will need to be flexible. As the provincial government develops and releases regulations related to the return to premises, we will adjust and update our plans.

PHASED STRATEGY

The industry is enacting a phased approach to keep our studios and employees safe during the COVID-19 pandemic. This phased approach allows flexibility, as studios can move back and forth between phases based on their business needs and government directives.

FOUR PHASE APPROACH

1 Work from home	Employees WFH with only essential services in studio on as needed basis
2 Recommend work from home	Government enables businesses to re-open premises, majority WFH, small percentage employees in studio for return preparations, and business critical employees
3 Limited return	Large percentage of employees WFH. Employees WFS are a combination of those who want to return, business critical employees and employees most effective when working in the studio
4 Ongoing re-population	Continuously re-populate while ensuring adherence to government directives and WorkSafeBC guidelines

ABOUT THE GUIDE

Animation & VFX companies are encouraged to develop their own safe working plan using this guide as a reference tool. The guide is particularly for companies to refer to as they begin to re-populate their premises, providing industry-specific tactical guidance to increase employee safety and minimize risk of COVID-19 spread, within their premises. This guide, whilst comprehensive, is not intended to be exhaustive.

This guide has been created by representatives from member studios of the Animation & VFX Alliance of British Columbia.

These materials are for general information purposes only, are not intended to constitute legal or other professional advice and should not be relied on or treated as a substitute for specific advice relevant to a company's particular circumstances. Neither the Animation & VFX Alliance nor the contributors to these materials accept any responsibility or liability for any harm, damage or loss which may arise from reliance on these reference materials. You should contact a suitably qualified legal/professional advisor on any specific problem or matter.



Michelle Grady
Chair
Animation & VFX Alliance of BC

This Guide does not replace the [government guidance](#) and companies are advised to follow and monitor the available government guidance and keep abreast of any BC based safe working developments on a regular basis.

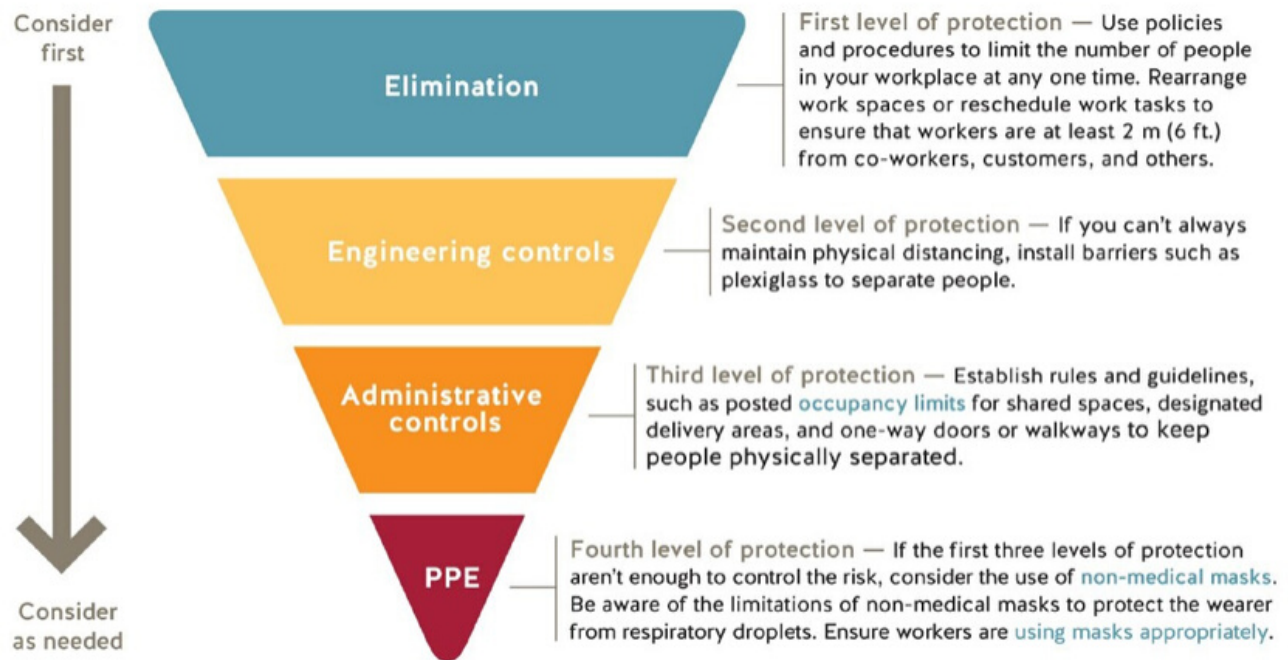
RISK MANAGEMENT

The COVID-19 pandemic has changed the workplace landscape for the Animation and Visual Effects industries in BC. The future of our workspaces may remain a hybrid of some employees WFH while others WFS. These hybrid arrangements are likely to require re-thinking how our studio spaces operate and the creation of dual purpose guidelines for how we can meet the health & safety obligations for our employees who work both in-studio and at home. Throughout the process it is important to involve employees (or employee representatives) in forging new guidelines and protocols to protect health & safety, particularly as companies re-populate their studio. WorkSafeBC has safety guidance of employer and employee responsibilities in a WFH and WFS setting.

WORKSAFE RISK ASSESSMENT

A necessary first step in managing COVID-19 risks is for each employer to carefully assess the COVID-19 risks their employees face and in their unique workspaces. While it's not possible to eliminate 100% of the risks of COVID-19 in the workplace, employers can significantly reduce the risk by making proper assessments and taking appropriate actions. Regardless of which risk management strategies employers decide to implement, Government directives and WorkSafeBC guidelines should inform their decisions.

Employers can assess their risk and reduce COVID-19 workplace risk level by taking preventative control measures based on well informed policies. Depending on the unique situation of each company, specific risks should first be identified, and then addressed one-by-one through a process that includes one or more of the four levels of protection outlined on the next page by WorkSafeBC.



Source: WorksafeBC

Different protocols offer different protection. Wherever possible, use the protocols that offer the highest level of protection and add additional protocols as required. Depending on what works for your company and employees, some options for addressing risks are:

- Enabling work from home
- Density management and physical distancing of seating arrangements in studio
- Increased cleaning and disinfection of workspace
- Ready access to hygiene products like soap & water and hand sanitizer for employees
- Physical distancing practices in communal spaces and food service areas
- Reduced visitors in studio
- Display good hygiene reminders and safety signage prominently throughout the studio
- Educate and train employees on all new health & safety practices

Further to reviewing protection measures, WorkSafeBC requires all employers to develop a [COVID-19 Safety Plan](#), which follows the six steps below, outlining the policies, guidelines and procedures employers should put in place to reduce the risk of COVID-19 transmission. Employers are required to post the plan in the workplace and be prepared to provide a copy to a health officer or a WorkSafeBC officer, if requested. The six steps to minimize the COVID-19 risks in the workplace are:

1. Assess the risk at your workplace
2. Implement measures to reduce risk
3. Develop policies
4. Develop communication plans and training
5. Monitor your workplace and update your plans as needed
6. Assess and address risks from resuming operations

Employers must be proactive in order to mitigate the risk of exposing employees to infection as workplace operations expand, and they must also be prepared to enforce social distancing protocols and other preventive measures in order to achieve return to studio success.

WORK PREMISES

Employers are encouraged to use a phased approach as we return to our studios and COVID-19 restrictions are lifted. As an industry we need to be conscious of density management, adhering to physical distancing and limiting external visitors entering our workplaces. Below are some of the procedure's employers can put in place to manage the spread of COVID-19 within our premises and studios.

SHARED TENANCY

If an employer is in a building with shared tenancy, you should partner with your landlord to provide safe premises for all tenants and keep the entire premises, COVID-19 safe.

- Ensure you work with your landlord to understand the impacts to your business and the premises protocols.
- Seek protocols with your landlord on topics such as: building entrance, security & concierge (if applicable), occupancy levels, lobby/seating areas, elevators and stairwells, building washrooms, gyms, bike storage areas, parking, building systems - ventilation, HVAC, air quality, etc.

DENSITY MANAGEMENT & PHYSICAL DISTANCING

To manage workforce density, employers should commit to a combination of having employees WFH and WFS, to ensure you can manage the employee headcount within the studio, enabling you to meet government safe work guidelines and business needs.

Employers need to be 100% committed to ensuring all areas of their workplaces and their employees comply with physical distancing and density management requirements set by WorkSafeBC. Areas that also need to be considered for physical distancing protocols include lobbies, elevators, reception, communal areas, meeting rooms, theatres, work offices, food service areas, employee workstations, walkways and stairways.

To ensure physical distancing, we recommend considering the following:

- Create a floorplan, that includes seating capacity, seating placement, one direction corridors and stairwells, physical barriers, shared office and meeting room arrangements – all then laid out with visible signage.
- Place clear signage for all shared rooms and areas, such as meeting rooms, kitchens and washrooms, with maximum capacity in these rooms/areas and seating needs, to ensure adherence to physical distancing requirements.
- Keep meetings virtual where possible. Should an in-person meeting be necessary, your meeting rooms must adhere to maximum capacity limits as per WorkSafeBC guidelines, and employees must adhere to physical distancing protocols within the meeting. It is recommended that the meeting room door remains open, and the meeting time is broken into 1-hour increments to reduce risk.
- Post occupancy limits on elevators, and ensure adequate space is provided for those entering and exiting the elevator.
- Eliminate shared workstations where possible and/or schedule use of shared office spaces.
- If physical distancing can't be achieved in certain areas, consider installing effective barriers (e.g., plexiglass shields) between workstations. Alternatively turning workstations so employees face away from each other. More information on barriers can be found on WorkSafe BC website.
- Remove surplus furniture and supplies from all areas and walkways to allow ease of movement while maintaining physical distancing.
- If physical distancing cannot be consistently maintained, consider having employees wear a non-medical mask or face covering.

VISITORS AND DELIVERIES

Employers and employees are encouraged to reduce visitors for business purposes or otherwise to the studio. Employers can inform employees to not invite personal visitors to the studio.

Employers should limit clients, tradespeople, suppliers, couriers and service providers to your business to only those that are necessary to your business operations. Or requesting these clients, suppliers / providers attend your premises outside normal work hours.

For deliveries, consider designated delivery zones and communicate this to suppliers/ or delivery people. Ensure that delivery zones are clearly identified and limited to receivers and deliverers only. Consider disinfecting deliveries.

HEALTH & SAFETY

Our studio health & safety depends on everyone - employers and employees working as a team to keep everyone safe. For the safety of our employees, Employers will need to implement increased cleaning services and protocols, increased hygiene supplies and hygiene protocols within the studio. Employees will need to be educated on cleaning and hygiene best practices through a variety of methods such as WFS guides, videos, and safety posters placed throughout the studio. While each company will need a plan specific for their studio size, facility, location, number of employees and production workflow, outlined below is a set of practical steps that you may like to follow.

ENTRY SCREENING PROCESS

All employees and business critical visitors should be required to follow a screening process tailored for your studio, as they enter the workplace. This screening process could include responding to a set of COVID-19 health screening questions, applying hand sanitizer/washing hands, having attendance recorded before proceeding further inside the studio. If an employee or business critical visitor responds "YES" to any of the COVID-19 health screening questions, the individual should be asked not to enter the studio and seek medical advice if feeling unwell. Example questions:

1. Have you travelled outside of Canada within the last 14 days?
2. Have you been directed to self-isolate by government or health authority in the past 14 days?
3. Have you had any close contact with a COVID-19 positive case?
4. Do you have COVID-19 like symptoms? Fever, chills, new or worsening cough, shortness of breath, new muscle aches, sore throat.

CLEANING & HYGIENE PROTOCOLS

- Ensure ample cleaning and hygiene supplies in the studio, especially available at all entry and exit points. Common areas should have soap, hand sanitizer and/or disinfectant wipes/products.
- Increase cleaning and sanitizing, particularly in high touch areas (e.g. handrails, tables, counter tops, doorknobs, keyboards, elevator buttons, light switches) throughout the working day.
- Create a cleaning process and schedule for common use areas. Consider engaging additional cleaning services if necessary.
- Provide employees with disinfectant wipes for their work areas and equipment.
- Signage to remind employees about frequent hand washing with soap, and/or hand sanitizer throughout the day, including before and after eating/breaks, going to the washroom, touching common surfaces or after touching their face.
- Employees limit contact with others, including shaking hands.
- Employees avoid touching their face, and cough or sneeze as per hygiene guidelines.
- PPE supplies and protocols for employees – WorkSafeBC states that PPE is not mandatory in workplaces, although we recommend providing PPE for employees in areas such as IT or front of house/reception. If supplying PPE, best practice is to have a separate PPE disposal bin for these items that does not allow access and ensuring items are discarded safely. Any PPE being brought from external sources must be kept within an employee's workstation, when not being worn.

SAFETY SIGNAGE

Employers are encouraged to educate and raise employee awareness of safety best practices via extensive use of safety notifications and signage throughout the studio. Safety is a shared responsibility between employers and employees.

We recommend signage focus on:

- Physical distancing reminder 2 metres - stand here signage, one-way direction in walkways, hallways and stairways.
- Using visual cues at 2 metre intervals.
- Communicating hygiene "How To" guides in prominent places (coughing/sneezing, handwashing, hand sanitizing).
- Maximum employees in areas, Conference rooms, offices and theatres.
- Marking certain furniture as "Off-limits" or removing furniture altogether.
- Identify entry and exits that are temporarily not in use.
- Signs clearly stating washroom maximum occupancy limits, as well signage "In Use" in front of individual washrooms.

The resources section of WorkSafeBC provides many safety signage examples, access [WorkSafe BC website](#).

MANAGE TRANSMISSION RISK

Given that the priority for every business should be managing a safe return to the studio for employees, it's crucial that you work in close collaboration with your occupational health and safety teams wherever possible. Communicate to employees the practical measures the company is taking on a regular basis to reassure employees that their health, well-being, and safety is your top priority. Make sure employees are clear about what procedures they should follow if they begin to feel unwell, both in studio and at home.

Employers should look at a tiered approach to managing the risks of transmission and this could include:

- A form of employee daily COVID-19 health self-assessment prior to entering studio.
- Employees working alternate days if all employees can not be in studio at same time, due to physical distancing constraints.
- Organizing split shifts and splitting teams to maximize distance and minimize the number of people in contact with one another.
- If physical distancing can not be maintained, installing physical barriers adhering to WorkSafeBC guidelines.

Consider creating an employee protocols agreement prior to returning to the studio, committing to the new policies and procedures, and agreeing not to come into the studio if they have had contact with a known or suspected COVID-19 case or are exhibiting any COVID-19 symptoms.

TRACKING & REPORTING ILLNESS

It will be crucial to quickly identify, track and report any known or suspected cases of COVID-19 within your studio. Create protocols and procedures for when an employee has been identified with COVID-19, has come into contact with a positive case or shows COVID-19 like symptoms. All employers must refer to WorkSafeBC as a first step to determine best practice for how to manage close contact, or a confirmed COVID-19 case in the studio. If an employee tests positive for COVID-19 or is symptomatic and awaiting test results, official guidance from WorkSafeBC is to send the employee home for the prescribed self-isolation period, clean/disinfect their workstation and/or workplace/tools they were using as part of their job, and then follow any directions from BC Public Health. BC Public Health states that if an employee is awaiting COVID-19 test results, the employer is not required to take specific action beyond cleaning/disinfecting the work station or workplace tools until or unless contacted by BC Public Health. Employers have the right to send nearby workers home until a definitive answer is received, but this is not required in the meantime.

We recommend employers consider the following when formulating their detailed COVID-19 case procedures:

- Formulate a detailed step by step procedure (including steps and who is responsible) that is shared with HR, OH&S, First Aid and Managers (who are likely to be involved) for confirmed cases in the studio and even for employees working from home.
- Ensure employees are aware if they have tested positive for COVID-19 they are required, as directed by BC Centre for Disease Control ("CDC"), to remain home and self-isolate.
- Nominate the person/role who employees should report personal COVID-19 health information to and communicate this widely. (e.g., Manager, HR).
- Determine timeline and procedure for notifying potentially exposed employees. (This is if employer becomes aware of COVID-19 case prior to BC Public Health contacting Company and/or close contacts at work).
- Determine self-isolation and studio sanitization procedures if an employee working in the studio is confirmed positive for COVID-19.
- Contact WorkSafeBC when required.
- Determine if you will be requesting medical documentation for an employee's return to the studio.
- Ensure employees are aware that if they feel sick, particularly with COVID-19 like symptoms they should not come into the studio, they should work from home, or follow sick leave protocols and seek medical advice.
- Create and communicate a process for employees to share with Manager and/or HR if they are travelling outside of Canada.
- Employers to ensure they continue to adhere to employee privacy regulations

Companies can find out more information on self-isolation requirements from the BC CDC website [guidance on self-isolation](#).

SHARED WORKSTATIONS

If workstations are shared:

- Implement a cleaning policy and signage at each workstation.
- If cleaners are not cleaning shared workstations before and after use, and it falls to the employees, clearly communicate expected steps for employees to follow of how to thoroughly clean the shared workstation and when.
- Consider providing PPE for employees who are sharing workstations

COMMUNAL AREAS

If you decide to open communal spaces, we recommend a specific policy that applies to these areas, such as maximum number of employees at any given time, physically distanced seating/standing, one-way direction, safety signage and hygiene protocols.

Shared kitchen protocols

Employers that have internal catering, self-service and/or shared kitchen facilities for employees, should run these on very limited services, adhering to WorkSafeBC guidelines. We recommend considering the following:

- Maximum capacity allowed in kitchen and/or shared eating areas.
- Kitchen areas to be cleaned at regular intervals throughout the day and evening.
- Employees to keep 2 metres distance from each other.
- Set up and use clearly marked waiting areas in the studio where employees can distance and wait to use kitchen facilities.
- Consider using disposable plates, bowls, cups, utensils etc.
- Encourage employees to use their own mugs, utensils etc. and request they hand-wash their items and keep at their workstation.
- If offering catering, we recommend only offering a reduced service, offer single packaged items such as; single serve yogurt and peel-able fruit. No communal food or shared packages (chips, crackers, oil, salt, spices etc.).
- Request employees to eat their lunches at their workstations or outside.
- If using communal appliances such as microwave, fridge, toaster, water cooler and coffee machine, adequate signage needs to be displayed demonstrating the safety protocols for use and hygiene, such as employees using disinfectant wipes on equipment before and after use.

OCCUPATIONAL HEALTH SAFETY AND FIRST AID TEAMS

Occupational Health Safety

We encourage companies to partner with OHS teams to develop WorkSafeBC's COVID-19 Safety Plan and share the plan with employees.

OHS teams should also partner with human resources to define COVID-19 related employee tracking and reporting procedures, working within privacy laws.

First Aid

Ensure employees are aware of OFAA protocols found on [WorkSafeBC website](#).

First aid attendants should wear PPE if required to treat an employee.

In the event your required first aid attendants will not be in the studio; the following solutions can be considered:

- Arrange a first aid attendant back up in your building (another tenant) or in a walkable distance (a neighboring business). The contact details for this first aid attendant needs to be posted and communicated clearly to the OHS team and employees.
- Engage an external trained first aid attendant for your studio – much like on a film set.
- Consider training other employees to be first aid attendants in your studio, to provide more coverage.

POLICY & ENGAGEMENT

Employers need to increase awareness and train employees on safety measures to be followed in the workplace, how to be effective at safety measures, and how to partner with the company to ensure a safe studio. Engaging your workforce on COVID-19 will help minimize the spread of the virus within your studio.

Consider a re-orientation process for returning staff. Encourage and support every manager to have one to one reintegration meetings with every employee, where a key focus is on health, safety and overall well-being. In these meetings, managers should be sensitive and encourage open discussion about any adjustments and/or ongoing support they may need to facilitate an effective return to the studio.

This is especially important for those who have been temporarily laid off and should cover topics such as changes in company services or procedures, as well as any changes to their work duties or tasks. Consider that some employees may require a phased return to their full role, or want to discuss a new working arrangement, especially if their domestic situation has changed because of the pandemic.

POLICIES AND PROCEDURES

It's critical to take the time to develop the necessary policies and procedures to manage your studio, including policies around who can be at the studio, how to address illness that arises at the studio, and how workers can be kept safe in adjusted working conditions.

Sick leave policy, first aid, catering and workplace health & safety policies are just a few that may need updating to reflect WorkSafeBC guidelines. For example, your workplace Health Safety policy should be updated to follow WorkSafeBC protocols when a suspected or positive case is identified within the studio.

Employers need to be clear that all employees who feel unwell are prohibited from the studio. Some of the ways this can be reinforced are; policy updates, return to studio guides/training, safety notices, and studio daily COVID-19 entry screening process. To ensure understanding of new protocols it is suggested that employers host a return to work re-orientation and seek employee signature to demonstrate acknowledgement and understanding of the training.

EDUCATION & COMMUNICATION

A multi-layered approach to education is recommended. Over communicate, provide ample opportunities for employees to engage with information provided, and ensure that employees have reviewed and understood your safety plan policies and procedures. Provide contacts for the questions and concerns that will arise. Follow-up, reiterate and have a clear, internal staged plan for non-compliance and any other issues that may come up. Ensure that key documents are easily accessible to employees. Ensure everyone entering the studio knows how to keep themselves safe while at your workplace. Ensure supervisors and any other applicable employees have been trained on monitoring employees and the studio to adhere to policies and procedures.

Employers are encouraged to create a back to work health and safety guide, video, training session or demonstration, to provide employees clear direction on what is expected in order to maintain the safety of everyone inside the studio.

Proactive, clear and robust communication will be key to facilitating employee awareness, comprehension and to foster trust in a safe workplace. Giving employees as much lead time as possible to digest information may also give studios time to address questions or concerns ahead of critical milestones. Provide information in both written and visual form. Develop communication programs that best serve the needs of your studio, based on scale and your unique population. Create opportunities for employees at all levels of your organization to adjust to new routines.

CULTURAL SOCIAL ACTIVITIES

Studio culture cultivates identity and pride; it is important to find new ways to celebrate and honour the culture under the new normal. We encourage employers to find new and creative ways to continue providing initiatives on a digital platform. The goal is to create digital spaces for employees to connect, engage and still feel part of the company culture.

A few examples of virtual cultural activities are hosting weekly online catch ups such as; virtual morning coffee, Friday virtual drinks, water cooler reach out with one on one chats and a buddy system with a daily check in. Also, employee-led initiatives such as virtual lunch time workouts, photography lessons, trivia night and meditation sessions.

Employers can also rely on more traditional means of communication like newsletters, online training sessions, celebrate studio successes like show deliveries, work anniversaries and other achievements through virtual meetings.

EMPLOYEE WELLNESS

COVID-19 is a global concern and it can be difficult to remain positive and calm given all that is going on. Stress, anxiety, and depression are not unusual for people of all ages and especially in times of uncertainty such as this pandemic. However, there are things we can do as individuals and collectively to deal with stress and support one another during these challenging times.

Employers are encouraged to engage your workforce early and comprehensively and foster an ongoing dialogue that can help to inform an agile and sustainable program to support a safe and healthy workplace in a constantly evolving situation. Create opportunities to support members at all levels of your organization to foster cultural and social engagement and to support their wellness responsively.

Examples of studio wellness initiatives

- Share mental health resources with employees and managers including EAP if you have this benefit
- Encourage employees to take breaks, move, stretch and breathe as well as healthy exercise (e.g. yoga, meditation) and healthy eating habits
- Being sensitive to employees at home situations (children, aging parents, etc.)
- Encourage employees to stay in touch with friends and family virtually

HELPFUL MENTAL HEALTH AND WELLNESS LINKS

- [WorkSafe BC – Staying Safe at Work](#)
- [COVID-19 Psychological First Aid Service: Information and Signup](#) (British Columbia Psychological Association) – Free virtual counselling provided by registered psychologists.
- [Managing COVID-19 Stress, Anxiety and Depression](#) (Ministry of Mental Health and Addictions) - Tips and resources on things we can do as individuals and collectively to deal with stress and support one another during these challenging times.
- [Mental Health and COVID-19](#) (Conference Board of Canada) – Videos on different aspects of mental health, including coping with anxiety, job loss, and dealing with isolation.
- [Crisis Intervention and Suicide Prevention Centre](#): Provides confidential, non-judgmental, free emotional support for people experiencing feelings of distress or despair, including thoughts of suicide. Call 604 872-3311 (Greater Vancouver), or toll-free 1 800 SUICIDE (784-2433)

For general safe return to work resources, visit workSafeBC.com or call WorkSafeBC's Prevention Information Line at 888-621-7233

WHOM TO CONTACT

BC residents can visit HealthLink BC's user-friendly website to directly access reliable, up-to-date information during a pandemic. Visit HealthLink BC online or call 24-hours a day/seven days a week if you have questions or concerns.

Translation services are available in over 130 languages.

HealthLink BC: www.healthlinkbc.ca

8-1-1 (toll-free) 7-1-1 (deaf & hard of hearing)

In case of emergency, call: 9-1-1

For recommendations on protecting yourself and your community from COVID-19, visit: <http://www.bccdc.ca/>

Use the self-assessment tool or download the app at: <https://bc.thrive.health/>

For non-medical questions about COVID-19, call 1-888-COVID-19 or visit: www.gov.bc.ca/covid19.

For the latest videos and livestreaming of COVID-19 media availabilities on:

Facebook: <https://www.facebook.com/BCProvincialGovernment/>

Twitter: <https://twitter.com/BCGovNews>

Other Web Links

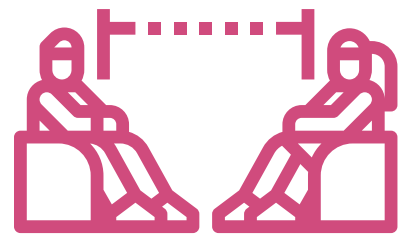
Government of BC: www.gov.bc.ca

HealthLink BC: www.healthlinkbc.ca

Immunize BC: www.immunizebc.ca

BC Centre for Disease Control: www.bccdc.ca

BC CDC COVID-19 Site: [http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-\(novel\)](http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-(novel))



CONTACT

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